

U.S. ARMY TRAINING AND DOCTRINE COMMAND

Choisys Technology boosts the TRADOC Lifelong Learning Center's capabilities through our extensive web services.

U.S. ARMY TRAINING AND DOCTRINE COMMAND LIFELONG LEARNING CENTER

THE CHALLENGE:

The U.S. Army Training and Doctrine Command (TRADOC) requires a contractor to maintain their Lifelong Learning Center's Web Portal capability, Support Desk and Digital Library functionality, Student Management database and Extension Campus support capability, as well as LCMS (currently Blackboard Learn™) capabilities that facilitate the sustainment of its classified and unclassified domains.

WHY CHOISYS:

Choisys proactively supports evolving mission requirements, primarily within the Army, with leading edge skills, effective management, and responsive service delivery. Our leadership team combines years of experience supporting capability development, training support, and functional IT requirements for multiple Combatant Commands, Federal Agencies, and Theaters in support of some of our Nation's most important missions, both domestic and international. Our highly-trained professionals deliver efficient and effective solutions by combining formal methodologies, industry best practices, and lessons learned with analytical and technological skills for Continuous Improvement.

THE SOLUTION:

Choisys facilitates the Army's Lifelong Learning Centers on a 24-hour basis as classrooms without walls make training accessible, on demand, to soldiers in every theater of operations (more than 275,000 resident and non-resident users, annually) on three networks - .mil (NIPR), .smil (SIPR), and .com. Choisys deploys, optimizes, and maintains more than 75 servers and SAN devices in multiple configurations, employing security controls for software inventory, antivirus configuration, Security Technical Implementation Guides (STIG), Information Assurance Vulnerability Management (IAVM) vulnerability scans, and software patch remediation to ensure that local system security and integrity is configured in accordance with applicable DoD and DISA guidelines and delivers a 99% uptime on all devices. Choisys' Blackboard Certified trainers generate training packages, Computer Based Training (CBT), On the Job Training (OJT); providing train-the-trainer sessions; and creating formal classroom training for LLC students, instructors, and course developers.

SOLUTIONS USED:

- Tier I-III Service Desk support
- Web Portal (SharePoint) capability
- System Administration, and Digital Library functionality
- Student Management (SQL Database) and Extension Campus maintenance
- Learning Content Management System (Blackboard Learn™) administration

Choisys provides Tier I-III technical support for over 275,000 users at LLC – processing an average of 2,800 tickets per month, 95% of which are closed within 24 hours of creation.

DELIVERING HIGHER VALUE



EDUCATION + LEARNING

Given the increasing mission complexity of combat operations and the growing integration of technology, effective education platforms and technology are critical to training an effective fighting force. Choisys is a proven partner to develop and deliver high impact programs across the traditional classroom, web-based, and virtual instruction.

Technology continues to enable new forms of training better tailored to the learning styles and needs of today's adult learners. Choisys provides classroom, distance, and blended learning solutions for all types of training. For blended learning, we establish the optimum balance between the focus and collaboration of the classroom and the flexibility and value of online learning. We support multiple formats of online learning (independent/group, synchronous/asynchronous, and multi-media) that help clients reduce the amount of instructor-led classroom time. We work with leading Learning Management System (LMS) providers, as well as many custom tools, to develop and deploy robust, blended learning solutions.

Engage with Choisys, the trusted partner that can help make your Education and Training effective and efficient to prepare the next generation of leadership.

CONTRACT VEHICLES:

Navy SeaPort-e: N00178-16-D-8640

GSA Schedule 70 - Information Technology Services: GS-35F-716GA
Service-Disabled Veteran-Owned Small Business Procurement Program

NAICS Codes: 541512, 541513, 541519, 541430541490, 541511, 541519, 541611, 541618, 541690

Certifications: ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013, CMMI SVC /3, SDVOSB (CVE), 8(a)

WE SUPPORT:

Army Training Support Center
Ft. Eustis, VA

**U.S. Army Cyber
Center of Excellence**
Ft. Gordon, GA

**U.S. Army's Command
and General Staff College**
Ft. Leavenworth, KS

**Maneuver Support Center
of Excellence (MSCoE) Ft.**
Leonard Wood, MO

**The Judge Advocate General Legal
Center and School (TJAGLCS)**
Charlottesville, VA

**The Warrant Officer
Career College (WOCC)**
Ft. Rucker, AL.



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READY TO EXPERIENCE HIGHER VALUE?

Contact Choisys Technology Today:

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